

Mobile App Guide

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Mobile Devices

Mobile devices are convenient, portable devices that are used for instant messaging, web browsing, multimedia viewing, documenting, gaming and various other activities. There are various mobile devices and this document will offer the best practices when using these devices and the Learning Management System (LMS) app.

Acceptable Devices

Below is a list of acceptable devices that can function with the LMS Mobile App. This list is not all-inclusive, but any devices that predate the ones listed below are not guaranteed to meet the minimum requirements.

Company	Device	Operating System
Apple®	iPad®	IOS 9 ¹ or higher
	iPhones®	IOS 9 ¹ or higher
	iPod® Touch	IOS 9 ¹ or higher
Android (Phones Only)	Android Phones	v 4.0 or higher

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Mobile versus Desktop

What You Can Do with the Mobile Apps

- Access & view Coursework lecture modules for all active and past courses
- Record and upload a video to your profile
- View and add posts on all walls – courses, contacts, personal, and groups
- Post on all walls – courses, contacts, personal, and groups
- Search for contacts
- Accept contact requests
- Locate and join Social Groups
- View Grades
- View LMS notifications
- Provide feedback
- Much more!

What You Cannot Do with the Mobile App

- Submit uploaded assignments
- Access the Files repositories (Collaborative Documents) in courses and social groups
- Calendar feature
- Browse by feature in the Social Groups search panel
- Create Live Sessions
- Attend Live Sessions for Class Discussions
- Watch class recordings

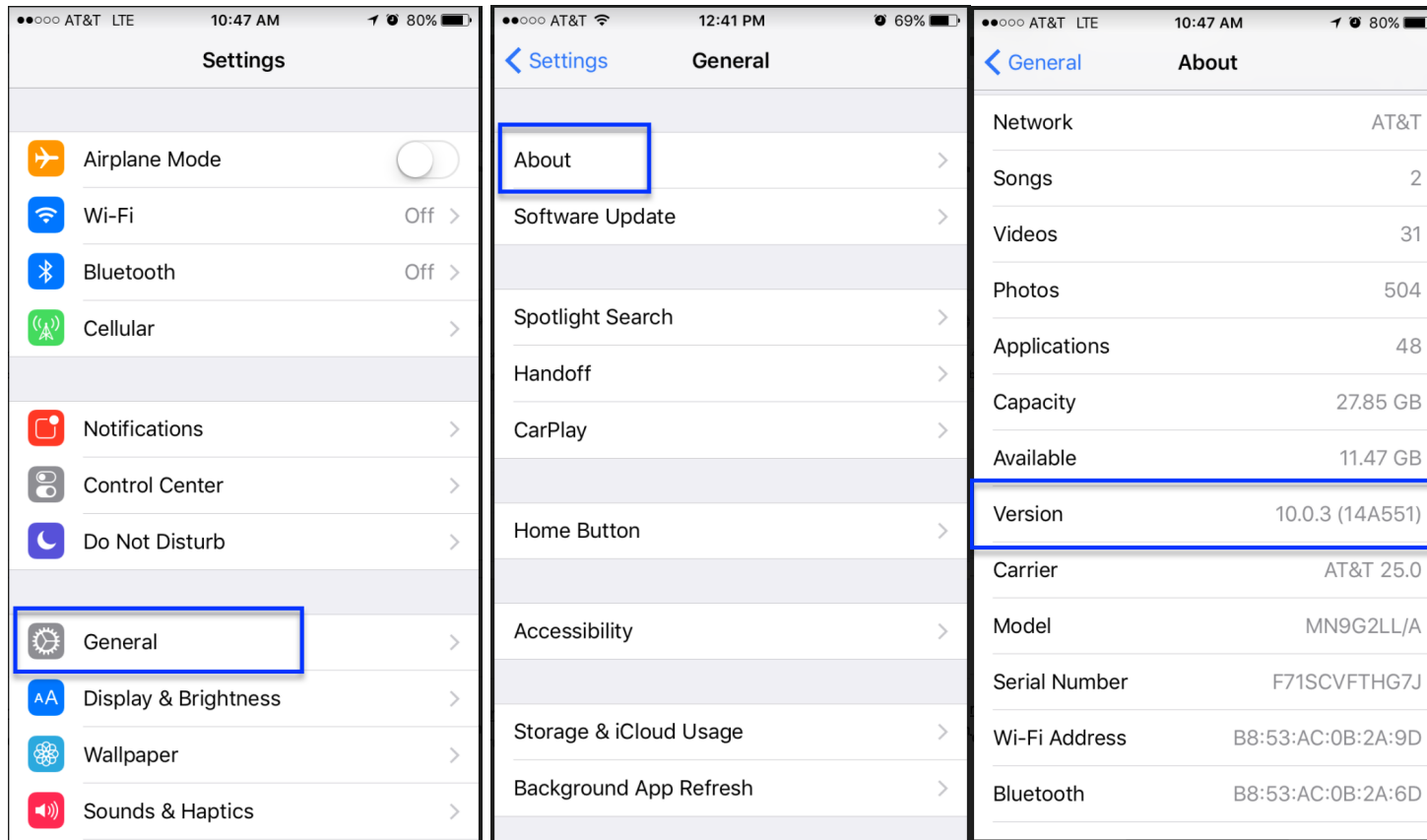
IMPORTANT NOTE

***Since you can only view one webcam at a time
(and cannot see your entire class) you cannot
attend a class discussion via the app, but you can
attend a study group if you choose.***

What to Check and How - iOS

How to Determine Which Version of the Operating System is Installed

1. From the mobile home screen, select the **Settings** icon.
2. Navigate to **General** and select the icon.
3. Then select **About**.
4. From the About submenu you will see the phone and operating system version.

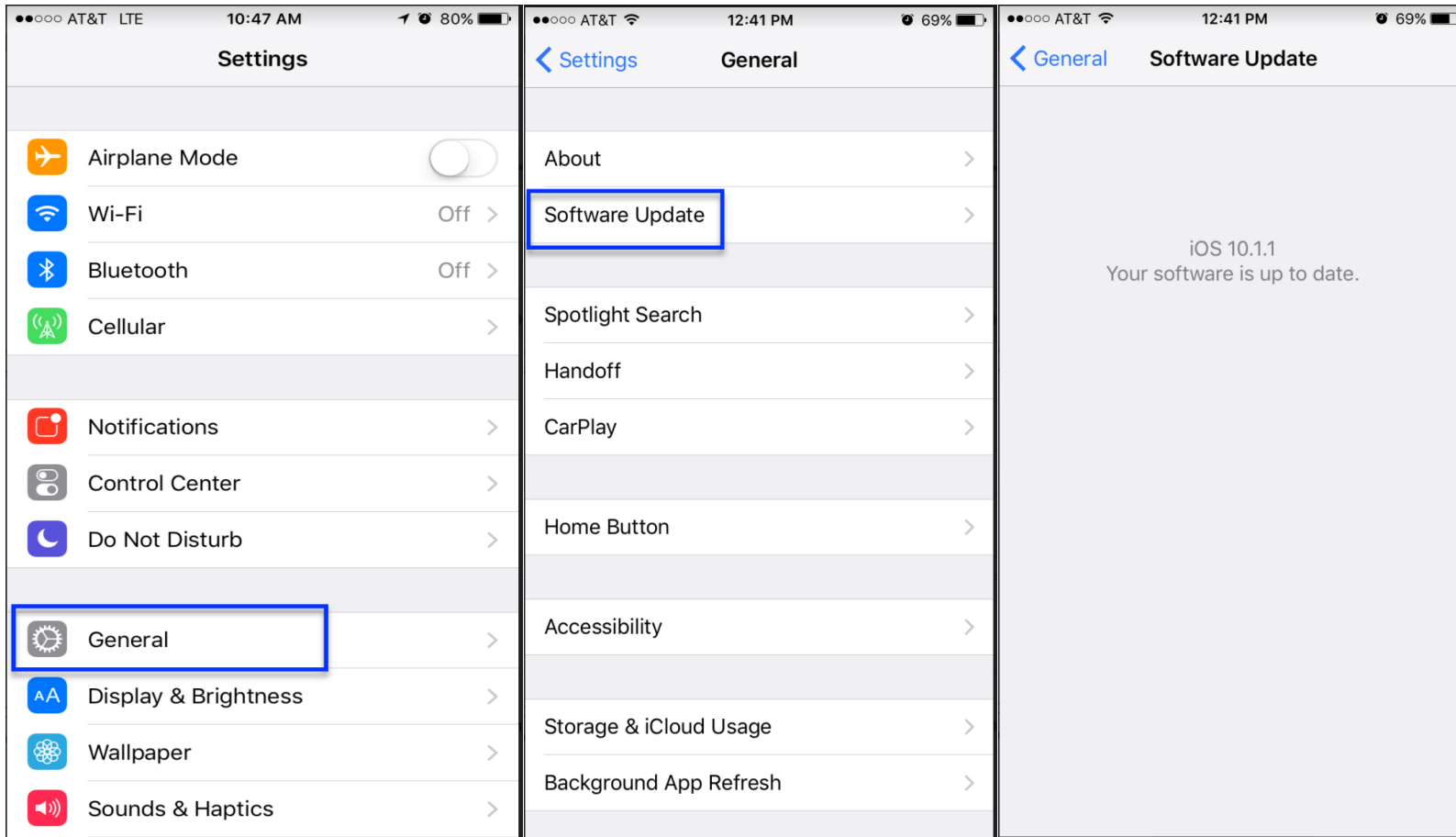


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How to Determine if the Operating System is Current

1. From the mobile home screen, select the **Settings** icon.
2. Navigate to **General** and select the icon.
3. Then select **Software Update**.
4. From the Software Update screen, your mobile device will alert you if a new software update is necessary.

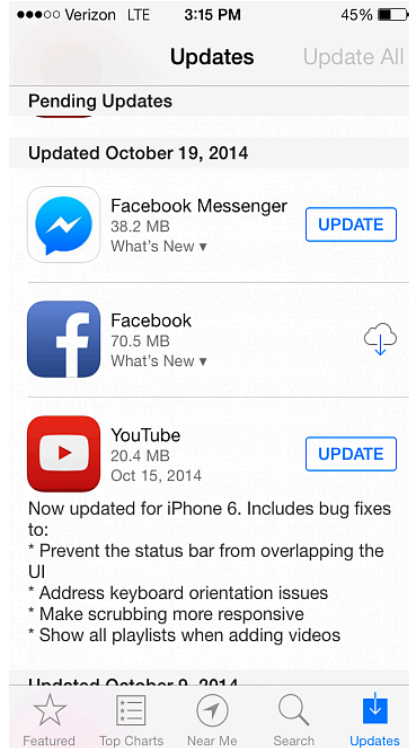


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How to determine if You Are Using the Most Recent LMS Mobile App

1. From the mobile home screen, select the **App Store** icon.
2. Select **Updates**.
3. Update the mobile app if there is a “pending” update.



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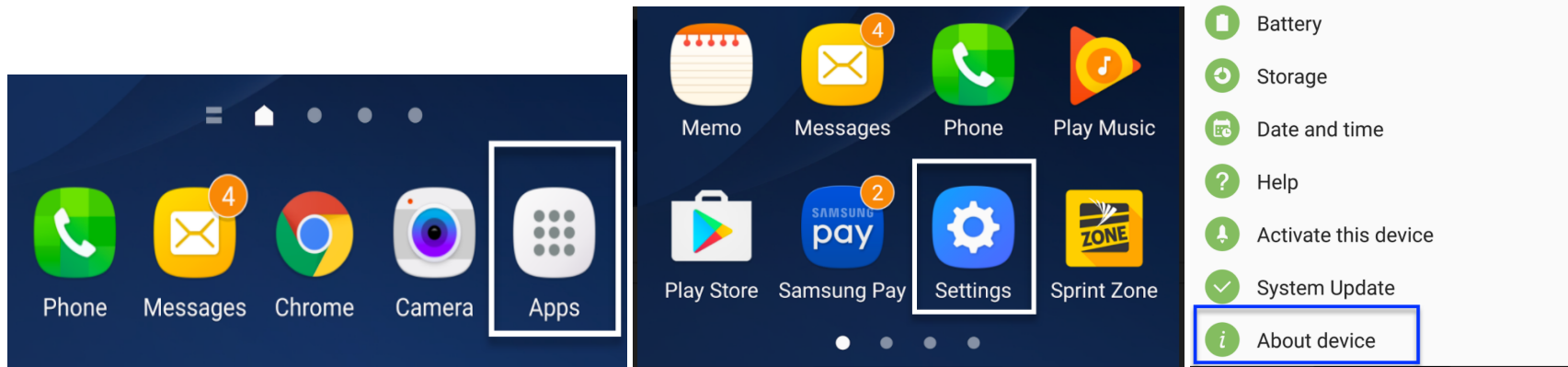
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What to Check and How - Android

How to Determine Which Version of the Operating System is Installed

1. From the mobile home screen, select the **Applications Menu**.
2. Navigate to **Settings** icon and select the icon.
3. Scroll down until you see the option to select **About Phone/Device**.
4. Look for the Android version.

Unfortunately, the LMS Applications are only available for Android phones NOT tablets.



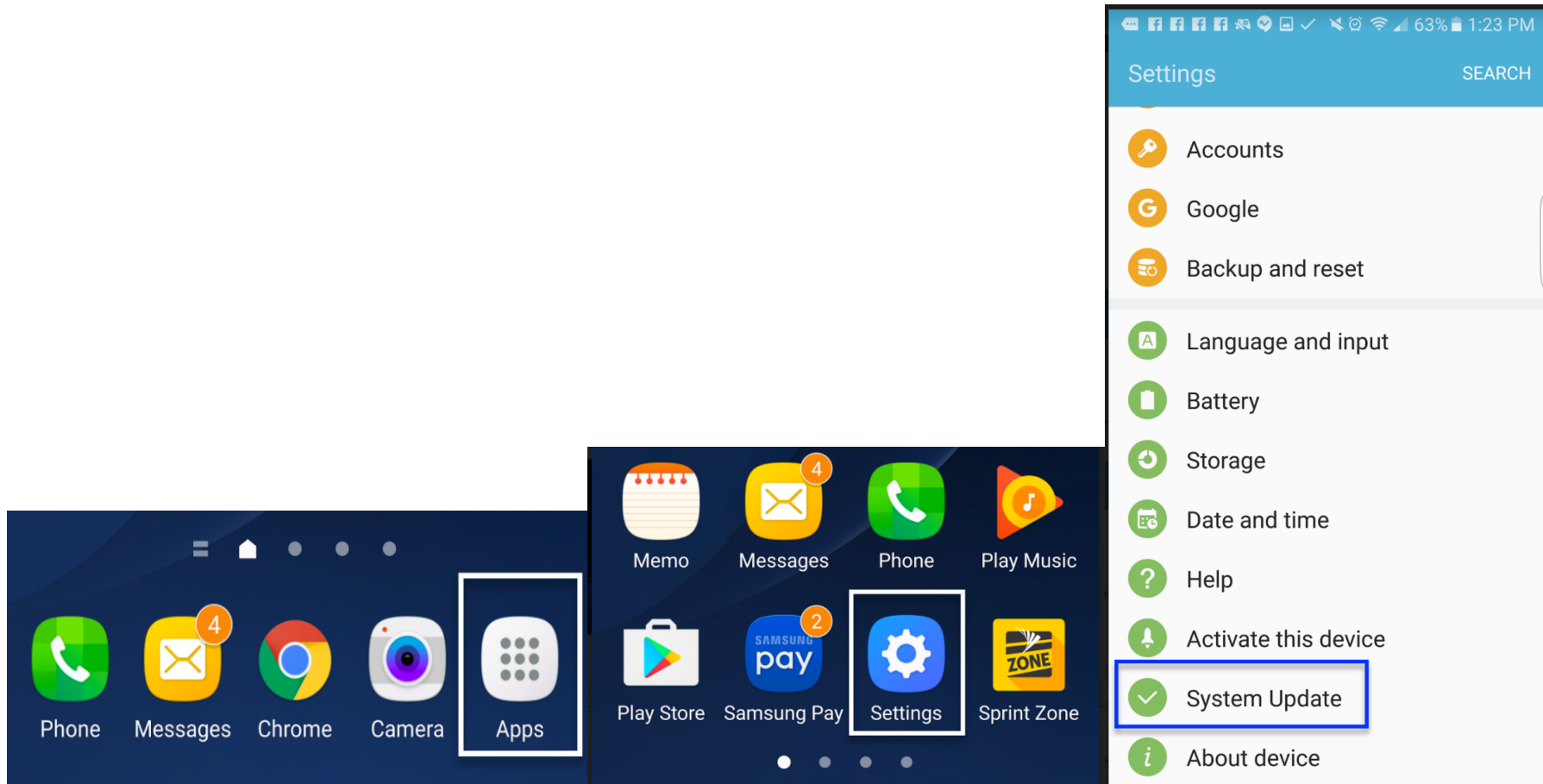
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How to Determine if the Operating System is Current

1. From the mobile home screen, select the **Applications Menu**.
2. Navigate to **Settings** icon and select the icon.
3. Scroll down until you see the option to select **System Update**.
4. If an update is available, follow the prompts to update the phone.



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How to determine if You Are Using the Most Recent LMS Mobile App

1. From the mobile home screen, select the **Applications** menu.
2. Navigate to and select the **Play Store** icon.
3. Hit the menu button (three lines) at the top right hand side of the screen and select **My apps & games**.
4. Once found, select the mobile application to update.

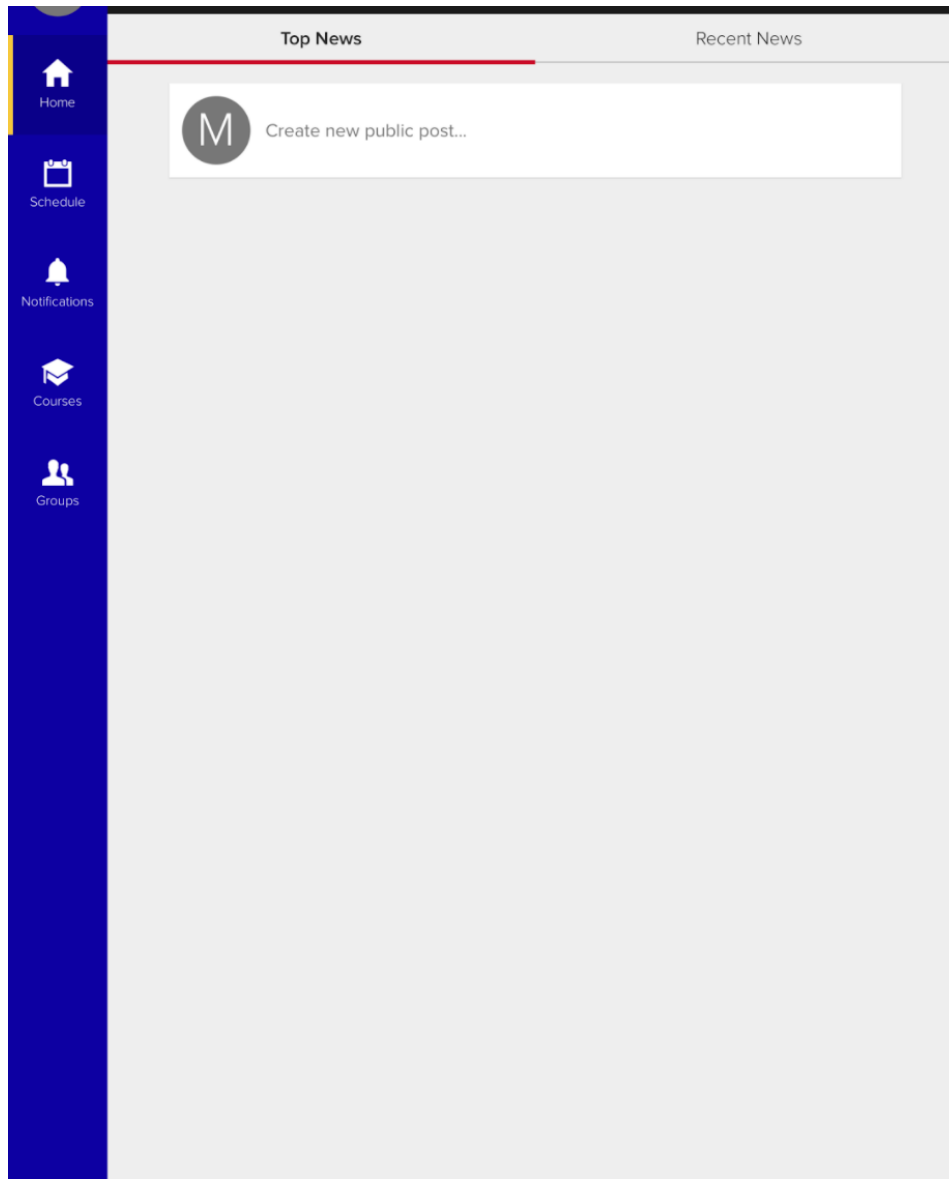


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LMS Mobile Application

Mobile Layout (iPad View)



Click the **Home** button to navigate back to the Homepage.

Click the **Schedule** button to see upcoming classes.

Click the **Notifications** button to view all social and academic notifications.

Click the **Course** button to see all active courses.

Click the **Groups** button to access Working Groups and Social Groups.

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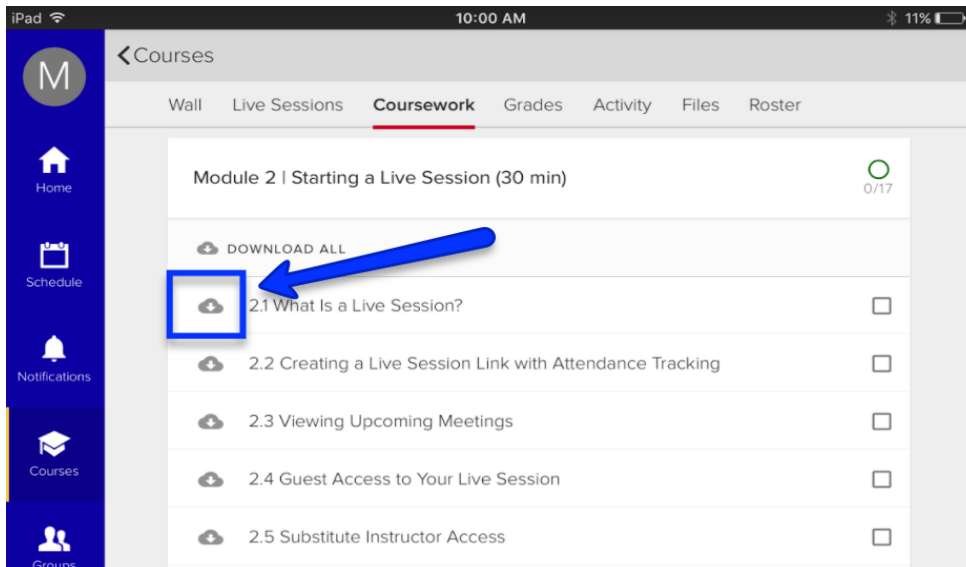
Mobile Offline Mode (MOM)

Mobile Offline Mode allows users to download their course content using their Wi-Fi connection for later when it is inaccessible. The functionality for Mobile Offline Mode is listed below.

- Download an entire unit or pieces of content directly from your coursework outline.
- Selecting Download or Download All button on any piece of content.
- View your download with the new queue.
- Log into app when offline to view all saved content.

Using Offline mode

1. Download and install the latest version of the LMS application.
2. Once installed, open the LMS Application; enter username, password.
3. Once logged into the LMS Application, navigate to the menu on the left side, then select the **Courses** icon.
4. Select a course, section, and coursework.
5. From the listed coursework, asynchronous material can be saved one of two ways:
 - a. Select the download icon from the coursework menu.



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- b. Open the asynchronous material and select “Save Offline” icon in the right hand corner.

7.1 Overview

Unit 7 | The Asynchronous Platform

The asynchronous portion of the program includes structured course materials that are prepared for each course ahead of time, and which you will complete on your own. The term *asynchronous* is used for these materials because you can complete the content by yourself—that is, without having your classmates online at the same time.

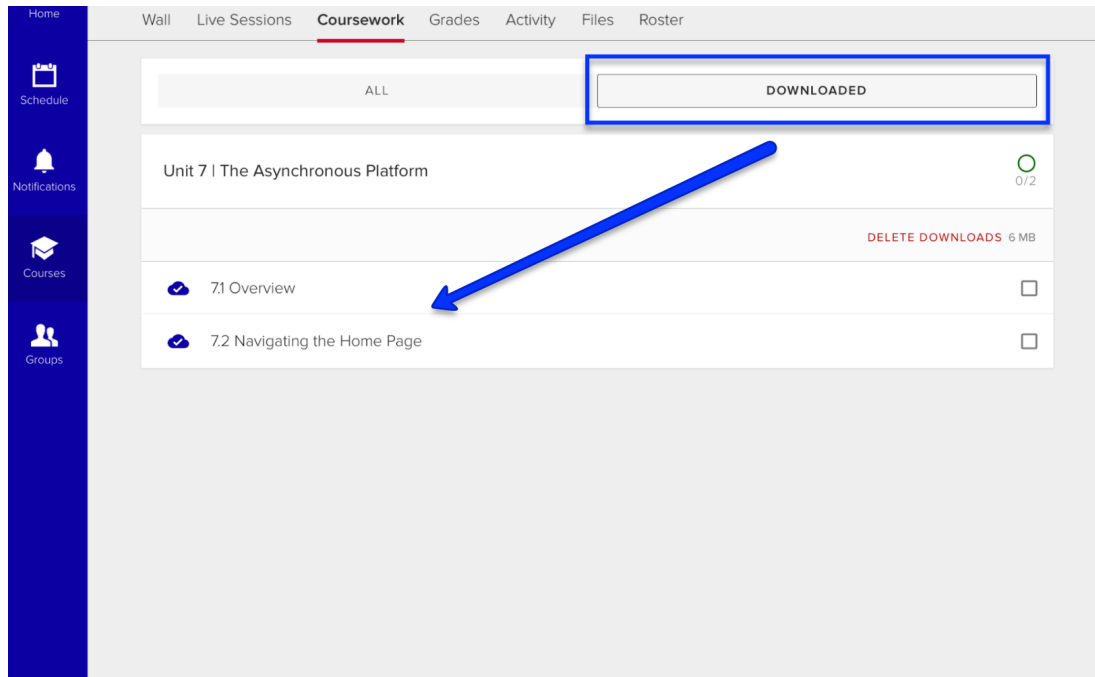
You will spend a big portion of your time with the asynchronous course materials. Because of the independent nature of the asynchronous platform, the academic content contained in the materials usually consists of learning activities to be done individually. This often includes presentations in various forms that might be accomplished in a typical classroom lecture with PowerPoint or by watching a video. Since you have access to the learning management system 24/7, you can view the asynchronous course materials when it's convenient for you. Keep in mind, though, that you need access to the Internet to view most of this content as the video lectures are not available offline.

Although courses vary, the strategy is typically to expose you to content in the asynchronous session that will form the basis for discussion or further interactive learning during your live class sessions. Asynchronous material is expected to be completed by you each week prior to attending the live synchronous class session.



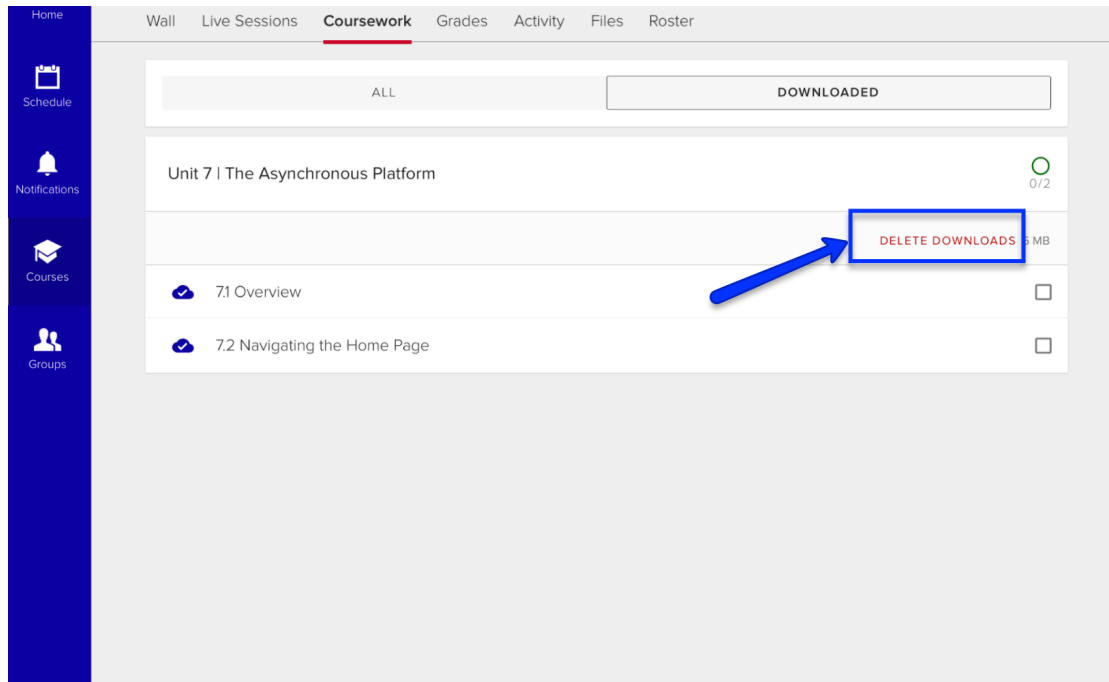
Retrieving Offline Content

1. Confirm that there is no wireless connection.
2. Navigate to the menu on the left side; then select the **Courses** icon.
3. From the menu at the top select **Coursework**.
4. Click on **Downloaded** and tap the downloaded course you want.



Removing Offline Content

1. From the menu on the left-hand side select **Courses**.
2. From the menu list select **Coursework**.
3. Click on **Downloaded**.
4. On the right hand side, select **Delete Downloads**.

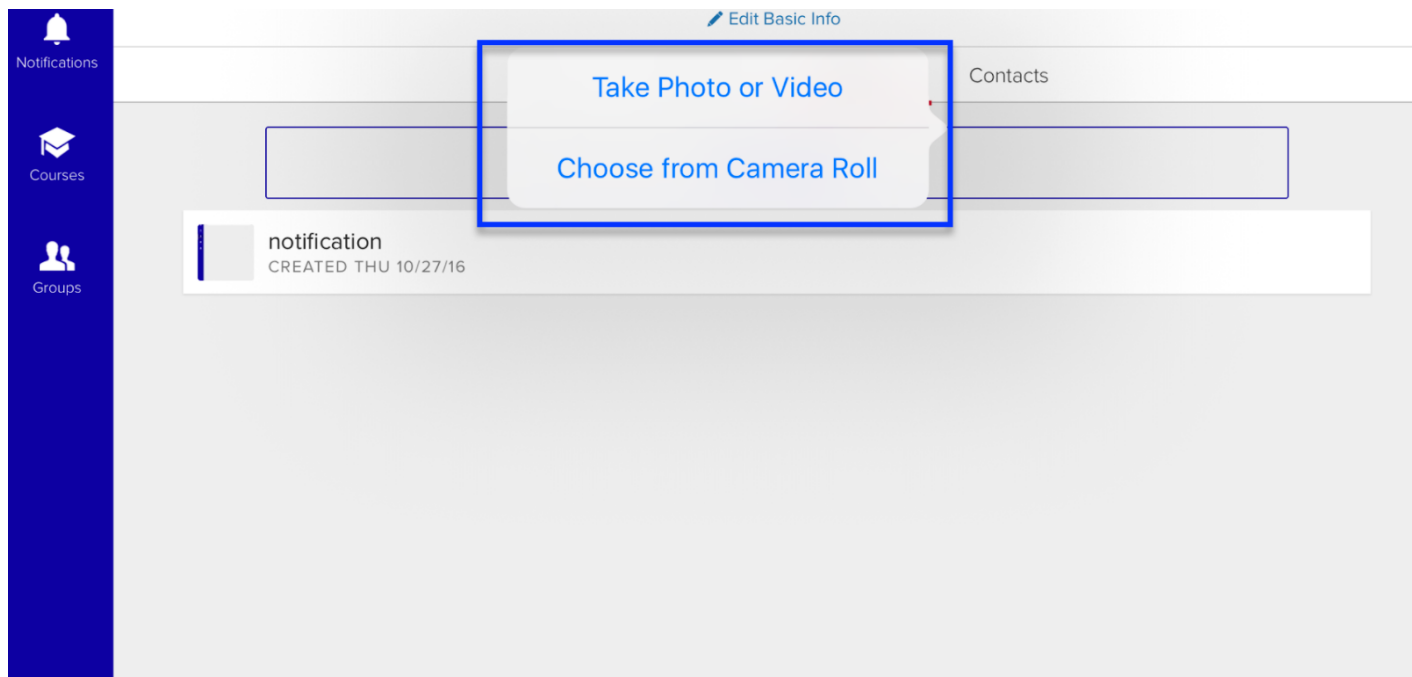
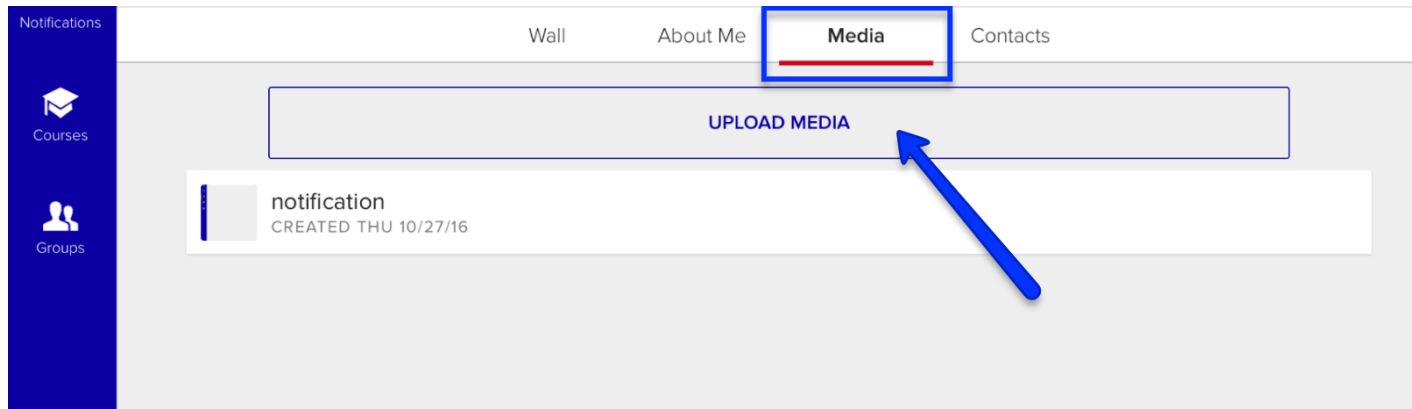


Uploading Media

1. Select the image icon from the menu on the left.
2. From the menu, select media, click on **Upload Media**.
3. Choose from your camera roll or take photo or video

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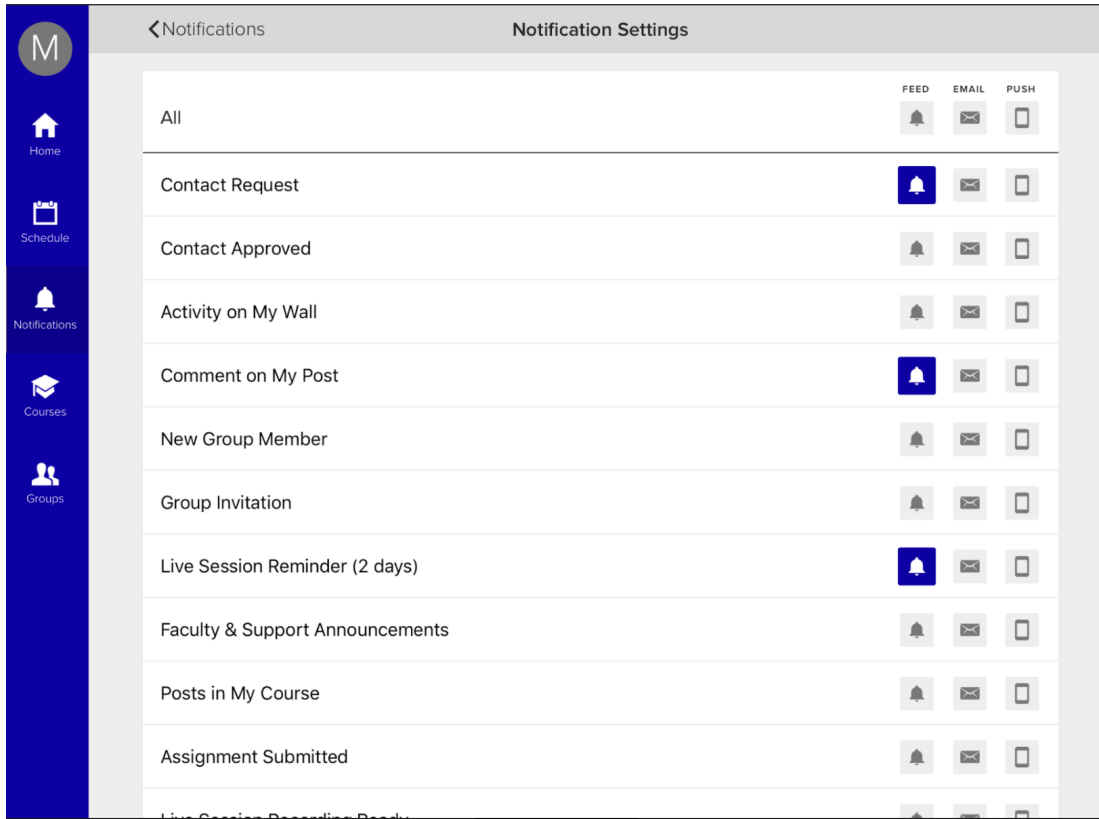
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Push Notifications

You can also receive notifications on your mobile device regarding things such as announcements, assignments, and live sessions.

1. Select **Notifications** from the menu on the left.
2. Tap the “wheel” icon in the top right corner.
3. Select the icon for Feed, Email or Push for each item in the list.



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